

My-number card for greater convenience

You can get certificates at Convenience Stores!

The new system allows people to obtain certificates such as a copy of their residence certificate from multi-purpose-copy machine at convenience stores, etc. nationwide. To use the service, you will need your Individual Number “My-Number” Card, which registered an electronic certificate of user proof “Riyousha Shoumeiyou Denshi Shoumeisho” (with four-digit PIN) for user identification.

Available Stores: 7-Eleven, FamilyMart, Lawson, MINISTOP, AEON

Type of Certificate (latest certificate only):

- Copy of Resident Record “Juminhyo”
- Inkan-stamp Registration Certificate “Inkan Touroku Shoumeisho”
- Income Tax Certificate “Shotoku Kazei Shomeisho”
- Family Register Certificate “Koseki Zenbu (Entire) / “Kojin” (Individual) Jikou Shoumeisho,”
- Copy of Supplementary Schedule to Family Register “Koseki no Fuhyou”

Service Charge: Same price as issued at the counter in an administrative office.

Hours: 6:30 – 23:00

It is perfectly safe to operate!

- No one will see your personal data!
(You can operate the machine by yourself.)
- No data is retained after a certificate is obtained.
Please see the city website for more details.



Sanda-Kun (Gunma Crane Thunders), Maina-Chan, Ootan

“MyNaPoint” Call Center is Opened!

We will answer your questions about the application process and about the points in general.

Period: Until February 28th, 2023

(Weekdays only, closed on public holidays including Year-End and New Year holidays)

Reception Hours: 9:00 – 17:00

MyNaPoint Call Center: ☎ 050-3733-8530

MyNaPoint Campaign Part 2

Points offered maximum 20,000-yen

Until the end of February, 2023

- ① First-Time Application (Max. equivalent to 5,000-yen)
- ② Health Insurance Card Usage Registration (Equivalent to 7500-yen)
- ③ Registration for Public Funds Receiving Account (Equivalent to 7500-yen)

Eligible persons:

Those who applied for an Individual Number “My-Number” Card by the end of September 2022.

Individual Number Card Call Center:

☎ 0120-95-0178 (toll-free / Select number 5 for MyNaPoint.)
9:30 – 20:00 (Monday to Sunday including public holidays)

Contact Information:

Ota City Hall (2F / Counter 28), Information Management Division “Jouhou Kanri-Ka”

☎0276-47-1814

FREE

Assistance with applications for a “My-Number” Card

If you would like to make an Individual Number “My-Number” Card but do not know how to apply for one, please use the temporary assistance services which are available temporarily.

1. Special Assistance Counter “Rinji Madoguchi”

Period: Weekdays until August 31st (Wednesday) and August 28th (Sunday), 2022

Location: Lounge, Ota City Hall (2F)

Time: 9:00 – 17:00 (The reception will close earlier if there are too many visitors.)

Contact: My-Number Application Counter Call Center: ☎ 050-3733-7916

Residents’ Affairs Division: ☎ 0276-47-1937

2. On-site Service “Shucchou Madoguchi”

An on-site service to accept applications for an Individual Number “My-Number” Card.

Period: Weekdays (from August to the end of September)

Location: Preferred location within the city

Eligibilities: Groups of 10 or more city residents wishing to obtain a card

Application: Telephone or online.

(More details are available on the city website.)

Contact Information:

Ota City Hall (2F / Counter 28), Information Management Division “Jouhou Kanri-Ka”

☎0276-47-1814

What to Bring (for both 1 and 2)

- ① Individual Number Card Issuing Application
- ② Individual Number Notification Card or Individual Number Notice*^{Note}
- ③ Identity Documents (one from **A** or two from **B**)



A

- Driver's license
- Disability certificate
- Passport
- Resident “Zairyu” Card (with photo)

B (The one with “name and date of birth” or “name and address” written on it.)

- Health Insurance Card “Hokenshou”
- Nursing Care Insurance Card “Kaigo Hokenshou”
- Pension Book “Nenkin Techou”
- Welfare Medical Expense Eligibility Certificate (Pink Card)
- Employee ID Card
- Student ID Card
- Resident “Zairyu” Card (without photo)

Note: If ② (above) is not available, please bring two A's or one each of A and B.

- ④ Residential Basic Book “Juuki” Card (those who have obtained one)