

Gunma Prefecture

Volunteer Medical Interpreters are available

The Gunma prefectural government trains and dispatches medical interpreters to hospitals in order to make sure its foreign residents are able to see a doctor when they want to without worrying about their ability to speak Japanese.

Q Who are volunteer interpreters?

A They translate, on a volunteer basis, for the Gunma residents who are not able to communicate sufficiently with doctors and other medical professionals in Japanese.

Q How do I go about using this service?

A Ask the staff or social worker of your hospital for your need of an interpreter. To use this service, hospitals must have an agreement with the prefectural government.

Q What languages are available?

A There are interpreters in Spanish, Portuguese, Chinese, English, Vietnamese, Tagalog, Indonesian, Korean, and Thai as of July 31, 2015.

*Please note that interpreter's availability is subject to confirmation.

Q Is there a fee involved?

A You will be required to pay JPY2,000 to your interpreter as a transportation fee.

Q Where can I use this service?

A You can use this service at hospitals with which the prefectural government has an agreement, including *Kenritsu Byoin* or prefectural hospitals and *Hokenjo* or health and welfare offices. For specific medical institutions, please ask your local municipal office or at *Kencho* or the Gunma Prefectural Government at the number below.

Contact:

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