






Numbers to call to ask about coronavirus-related support programs

Please note that you need to file an application in order to receive money. Contact the numbers below for details.

Support program menu

As of May 27, 2020

Type of support	Eligibility	Name of the program	Brief description	Contact information
Benefits	All people	Special cash payment 	JPY100,000 per recipient	Your local municipal office or Hotline 0120-260-020
	Households with young children	Special benefit to households raising young children	JPY10,000 per child	Your local municipal office or Hotline 0120-271-381
	People who cannot pay rent	Housing security benefit 	Pay the rent for you between 3 and 9 months maximum	Your local municipal office or Hotline 0120-23-5572
	Foreign students	Emergency student support handout for continuing studies	JPY100,000 to 200,000	Student Administration Office of your school
Loan	People who can barely make their ends meet	Temporary loan emergency funds 	Single-person households: JPY650,000 maximum Households of two or more people: JPY800,000 maximum	Your local municipal Social Welfare Council (<i>Shakai Fukushi Kyogikai</i> in Japanese) or hotline 0120-46-1999
Extension/ Reduction or Exemption	People who cannot pay insurance premiums, national/ prefectural/ municipal taxes, or utility bills	Reduction or extension of your taxes due	Reduction or extension of the national health insurance premiums (<i>kokumin kenko hokenryou</i>), long-term care insurance premiums (<i>kaigo hokenryou</i>), national pension premiums (<i>kokumin nenkin hokenryou</i>)	Your local municipal office
		Extension of your taxes due	Extension of your national/prefectural/municipal taxes due	National tax:0120-948-249 Prefectural tax Municipal tax
		Extension of your utility bills due	Extension of your electricity, gas, telephone, NHK, and other utility bills due	Your power/water/gas utility company
Residential status	Period of stay is about to be expired; have a residential status pending	Extension of your period of stay 	Residential status application period is extended Period of receiving application screening results is extended.	Takasaki Branch Office, Tokyo Regional Immigration Bureau 027-328-1154
	cannot return to home country	Change of your residential status 	Residential status can be changed.	