Starting and Discontinuing Water Service

Start

Customers are asked to go to the customer service center or either call, fax, or visit the website for procedures needed to start your water service. Please make sure to give the following information:

- Your address (for apartments, housing complexes, and etc. please give the name of the building/annex and apartment number)
- Your name and telephone number
- Starting date of water service

Discontinuation

Customers are asked to go to the customer service center or either call, fax, or visit the website for procedures needed to discontinue your water service. Please make sure to give the following information:

- · Faucet Number "Suisen Bangou" or Customer Number "Okyakusama Bangou"
- Your name and address
- Date of discontinuation of water service
- Your new address and telephone number (place you are moving to)

Contact Information:

Gunma Toubu Waterworks Corporation, "Gunma Toubu suidou Kigyoudan Ota Honsho,"

Customer Service Center Tel: 0276-45-2731